



# JEEViKA

An Initiative of Government of Bihar for Poverty Alleviation

**Bihar Rural Livelihoods Promotion Society  
State Rural Livelihoods Mission, Bihar**



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## INVITATION FOR QUOTATION

Dear Sirs,

### Subject: CUG Services for BRLPS Employees

1. You are hereby invited to submit technical and financial proposal for CUG services required for BRLPS staff which could form the basis for future negotiations and ultimately a contract between your firm and Bihar Rural Livelihoods Promotion Society, Patna.
2. The purpose of this assignment is for better communication and connectivity among all the staffs of BRLPS and outside.
3. The following documents are enclosed to enable you to submit your proposal:
  - 3.1. Terms of reference (TOR) (Annexure A);
4. The BRLPS has been designated as State Rural Livelihoods Mission by the Department of Rural Development, Govt. of Bihar under overall Framework of National Rural Livelihoods Mission to scale up the JEEViKA model of poverty alleviation through-out the state of Bihar in a phased manner. The Govt. of Bihar has received a grant from National Rural Livelihoods Mission for financing BRLPS and intends to apply a part of the proceeds towards payment under the contract for this assignment.

### 5. Eligibility Criteria

- I. Should be a Private or Public Ltd. Company – signed and stamped copy of proof to be furnished.
- II. Should have provided either CUG or GPRS post-paid service to at least three government bodies / PSUs / Government undertaking in Bihar for minimum of 300-500 Units – Signed and stamped photocopy of order/ Agreement along with completion certificate should be furnished.
- III. Should have its office in state capital of Bihar. An undertaking should be given clearly mentioning the period from which year the office is in state capital of Bihar.
- IV. Should be in a position to dedicate a full time Service Manager for the assignment. – Name of the support staff with their hierarchy and mobile number should be provided with the Bid.
- V. Should have not been blacklisted under any Ministry, Govt. Department of their agencies or apex bodies in the State of Bihar. – Self Declaration to be submitted.
- VI. The Service provider should have minimum 4000 BTS including (CDMA + GSM) in the Bihar Telecom Circle. – Signed and stamped photocopy of any valid documentary evidence issued by TRAI should be furnished.
- VII. The Service Provider should have its own 4G license in Bihar Telecom Circle – Signed and stamped photocopy of license should be attached.
- VIII. The Service Provider should have good network connectivity in all 38 districts and 534 block in Bihar (Submit the undertaking).

6. **The Submission of Proposals:** The proposals (Technical and Financial) shall be submitted by 14-11-2022 till 1600 hrs.

7. The "Technical" and "Financial" bids will be opened simultaneously.

8. Pre Bid Meeting – Pre bid meeting will be held on 01-11-2022 at 11.00 AM at BRLPS Office, Vidyut Bhawan, Patna.

### 9. Opening of proposal

The proposals will be opened at 16:30 hours on 14-11-2022. Interested bidders may attend the opening.

### 10. Evaluation

Technical and Financial evaluation will be done simultaneously. The technical proposals will be evaluated using the following criteria:

16.1. agency fulfilling the eligibility criteria;

16.2. Financial proposal will be evaluated along with the technical proposal.

**17. Deciding Award of Contract**

18. Please note that the Bihar Rural Livelihoods Promotion Society, Patna is not bound to select any of the agency submitting quotation and may cancel the entire bidding process without assigning any reason thereof.
19. You are requested to hold your quotation valid for 90 days from the date of submission without any change for your proposed price. The Bihar Rural Livelihoods Promotion Society, Patna will make its best efforts to select the agency within this period.
20. Please note that the cost of preparing a proposal and of negotiating a contract including visits to Bihar Rural Livelihoods Promotion Society, Bihar, if any is not reimbursable as a direct cost of the assignment.
21. Joint ventures between the firms are not allowed.

**Enclosures:**

- A. Terms of Reference.
- B. Performa for quoting the rate.

Yours faithfully,

**(Dr. Santosh)**  
Procurement Specialist

TERMS OF REFERENCE

**Hiring of an agency for providing CUG services to BRLPS.**

**Background**

Bihar Rural Livelihoods Promotion Society, popularly known as JEEVIKA, a registered society under the aegis of Rural Development Department, Government of Bihar marks a key chapter in rural development in Bihar. JEEVIKA's journey of the last decade has coincided with the changing face of Bihar. Bihar Rural Livelihoods Promotion Society (BRLPS) was constituted by Govt. of Bihar as a special purpose vehicle to expedite the poverty alleviation interventions in the state. To sustain the project delivery mechanisms, Government of Bihar supported the initiative by leveraging financial resources from various multilateral agencies like World Bank and other national & state agencies. Over the last 10 years, JEEVIKA has mobilized women from 1.37 Crore HHs into strong, sustainable and self-managed 10.28 Lakh Self-Help Groups (SHGs).

For better communication and connectivity among all the staffs of BRLPS, CUG services are required.

**Scope of Work**

- The list of areas where CUG services will be required is annexed as Annexure-I.
- The bidder has to extend unconditional support for doing any MNP, if required and their Performance Security will be refunded only when successful MNP/activation is closed.
- The rental of the CUG should be fixed during the contract period. GST would be as applicable.
- Apart from fixed rental, no other chargeable service in any form should be activated in CUG numbers except with the prior approval of client/purchaser.

**Eligibility criteria of bidders**

Keeping in view the complexity & volume of the work involved, the following criteria are prescribed:

The Agency should meet all the below listed criteria to qualify for the participation in the Tender. They need to provide the mentioned documentary evidence to support their qualification as listed below:

- Shall be a Private or Public Ltd. Company – signed an stamped copy of proof to be furnished.
- Should have provided either CUG or GPRS post-paid service to at least three government bodies / PSUs / Government undertaking in Bihar for minimum of 300-500 Units – Signed and stamped photocopy of order/ Agreement along with completion certificate should be furnished
- Should have its office in state capital of Bihar. An undertaking should be given clearly mentioning the period from which year the office is in state capital of Bihar.
- Should be in a position to dedicate a full time Service Manager for the assignment. – Name of the support staff with their hierarchy and mobile number should be provided with the Bid.
- Should have not been blacklisted under any Ministry, Govt. Department of their agencies or apex bodies in the State of Bihar. – Self Declaration to be submitted.

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- The Service Provider should have good network connectivity in all 38 districts and 534 block in Bihar (Submit the undertaking).

#### **Validity Period of Quotation**

Quotation shall remain valid for a period not less than 90 days after the deadline specified for submission.

#### **Liquidated Damage – due to deficiency in services**

An amount equivalent to 2% of the running month bill will be deducted on account of deficiency in services (outage of network for more than 2 days) during the previous month.

#### **Period of contract and start of service**

The MNP is to be completed within 30 days from the date of contract. Delay in completion of MNP may attract punitive deduction @ 0.5% per week up to maximum of 45 days. On further delay, the contract may be cancelled and the performance security may also be forfeited. The period of contract will be for ONE YEAR from the date of start of service which may further be extended upon satisfactory performance of the agency and mutual consent of the parties.

#### **Bill Cycle :-**

Billing would start from the date of activation. Only activated number would be billed. The billing cycle would be start from 1<sup>st</sup> date of the month to last date of the month. The Delivery of the bills 10<sup>th</sup> of every month.

#### **Payments**

- Service provider will provide unit (District/State) wise separate consolidated bill(s) mentioning the total number, monthly rentals, discounts and taxes etc and total amount payable against each number for all the 38 DPCUs (District Offices) and SPMU office in hard and soft copy (in CD) of all employees. The payment of bills will directly be made to the service provider by the respective units (SPMU) through RTGS after due verification of bills.
- Payment shall normally be made within 30 working days (excluding Sundays and Holidays) after submission of monthly bills.

The BRLPS may also terminate the agreement either in case of noncompliance of the service declaration or on the fulfillment of the assigned objective.

**PRICE SCHEDULE**

<b>PART - A</b>			
<b>Sl. No.</b>	<b>Particulars</b>	<b>Unit</b>	<b>Rate in Rs.</b>
1.	SIM Charges/Duplicate SIMS	As per need on connections	<b>NIL</b>
2.	Rental charges	Per month	
<b>Local Service Network Connectivity</b>			
3.	CUG to CUG	Per month	<b>Free</b>
4.	Same Network other than CUG	Per minute	<b>Free</b>
5.	Other network	Per minute	<b>Free</b>
6.	Free local calls from CUG to other network for 7500 CUG members	Per Month	<b>Free</b>
7.	Service Network to Landline	Per Minute	<b>Free</b>
<b>STD Services Network Connectivity</b>			
8.	CUG to CUG Outgoing	Per Minute	<b>Free</b>
9.	Same network	Per Minute	<b>Free</b>
10.	Other network	Per Minute	<b>Free</b>
11.	Service Network to Landline	Per Minute	<b>Free</b>
<b>Roaming Service Network Connectivity</b>			
12.	CUG to CUG Incoming	Per Minute	<b>Free</b>
13.	Outgoing Local	Per Minute	<b>Free</b>
14.	Outgoing STD	Per Minute	<b>Free</b>
<b>SMS Services</b>			
15.	CUG to CUG	No. of Free SMS	<b>Free</b>
16.	Local	Per Unit	<b>Free</b>
17.	National	Per Unit	<b>Free</b>
18.	International	Per Unit	<b>Free</b>

Freebies Services			
19	30GB - 4G/5G data and 3G unlimited data/internet service on all CUG numbers.	Per Month	Free
ISD Services			
20.	Band 1		
21.	Band 2		
22.	Band 3		
<b>NOTE:</b>	Evaluation will be made based on the Rental Charges.		

We agree to provide services in accordance with the specifications/requirement mentioned in the Invitation for Quotation & Terms of Reference.

**Signature of Proposer:** .....

**Place:** .....

**Name:** .....

**Date:** .....

**Business Address with office seal** .....

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